

ANNUAL REPORT

2022-23

Municipal Committee Vehari



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Foreword:

On behalf of the Municipal Committee Vehari, I hereby present this Annual Report for the financial year 2022-23. The report will give our stakeholders and communities an insight into the performance and achievements of the Municipal Committee. The current Annual Report outlines MCs successes and shortcomings in relation to our mandate as provided in the key focus areas of Local Governments. These can be summarized as; Building a Municipal Corporation that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigor efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever present excuse of lack of resource might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

Administrator
Municipal Committee
Vehari

1. Background:

The city of Vehari is the administrative headquarters of Vehari District. The district was created on 1st July 1976 comprising of the three former tehsils of Multan District (Vehari, Burewala and Mailsi). The name Vehari means low-lying settlement by a flood water channel. The district lies along the right bank of the River Sutlej, which forms its southern boundary. Vehari is known to be a city of cotton, among other crops and has dozens of cotton processing factories & cottonseed oil manufacturing plants along with sugarcane farming and processing. Fruits grown over here include mangoes in the summer and guava and other citrus fruits in the winter.

Vehari city is located at 100 km (62 miles) distance from the historical city of Multan in the east at old Multan-Delhi Road constructed by Indian Muslim Emperor Sher Shah Soori and is the headquarters of Vehari District. It is located at 30° 02' N and 72° 21' E and connected with all cities through rail and road

The climate in Vehari is called a desert climate. July & August are hottest months when the temperatures generally reaches to 45°C and in night the average minimum temperature drops down to 28°C. The average humidity of city in August is 72%

Winter season starts from November and lasts till February. Mean maximum and minimum temperatures recorded during the month of January are about 21 and 5 degree Celsius respectively.

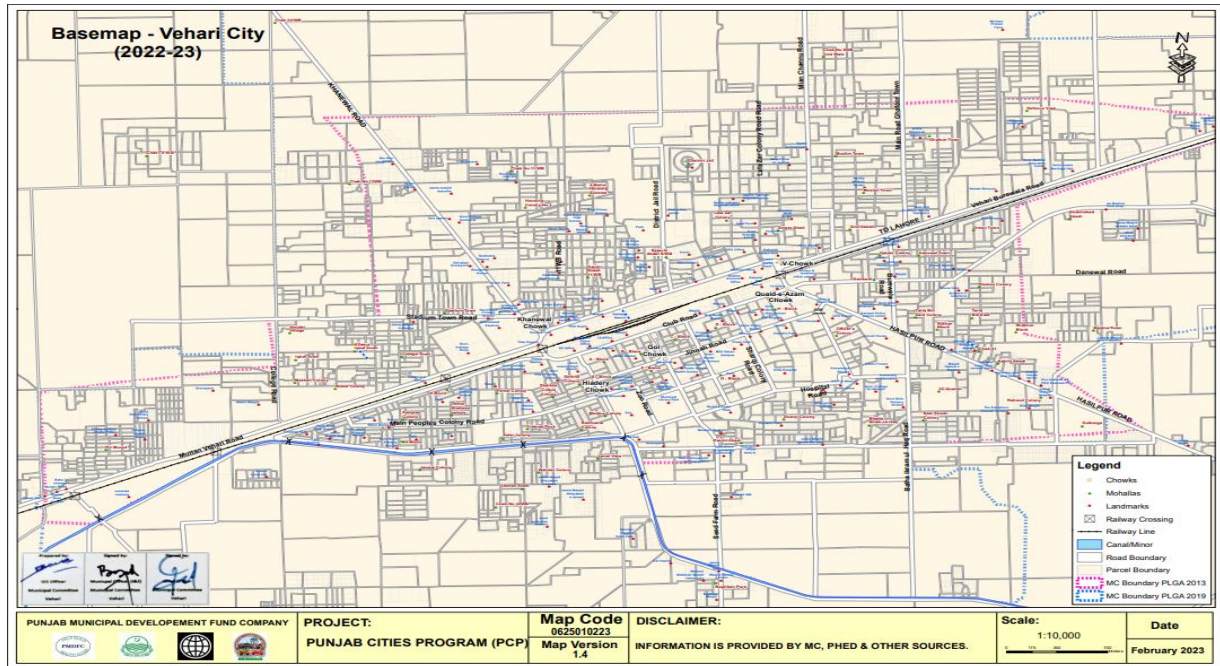
As per provisional statistics of Population census 2017, the population of Vehari city has been observed to be 112,840 persons in 2018. However the city had a population of 170,330 persons as per Land Scan exercise run in 2015 and projected up to 2017 at an annual growth rate of 3.36%. The population will rise to 237,037 persons in the year 2027 with this growth rate. It means that some inhabited areas of the city have not been included in the municipal limits which need to be extended by taking all the populated areas in the city limits.

Economic Activities in the City

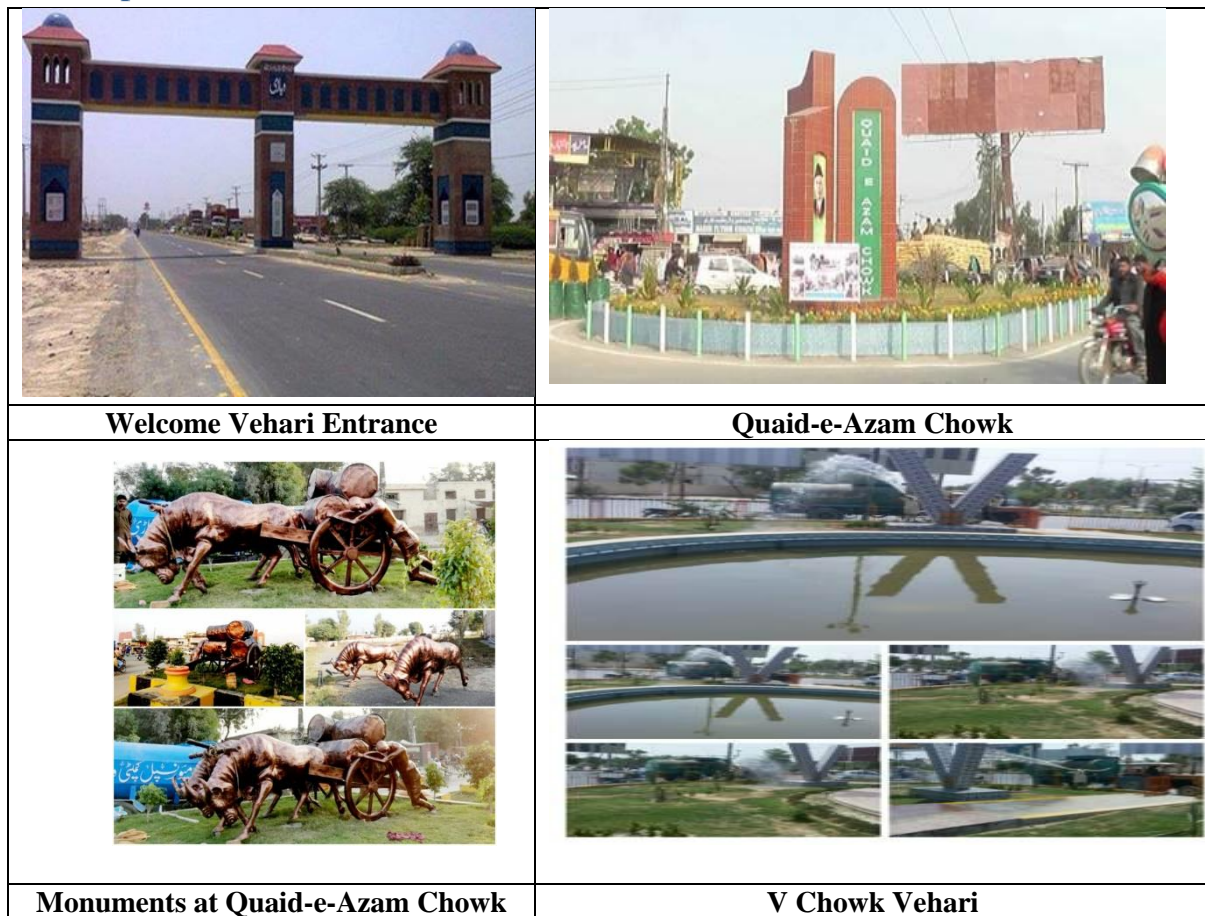
Vehari is a rich agricultural land. The major profession of the people of **Vehari** is agriculture. The major crops are Wheat, Groundnut, Maize and all kinds of vegetables. However, almost 10- 20 % people are job workers or running their own businesses. The Vehari has following major industry;

- Handicrafts
- Chemical Industry
- Ginning Mills
- Agro Based Industry
- Shoe Industry
- Pesticides
- Pharmaceuticals
- Packaging Industry
- Storage Industry
- Paper Industry
- Flour Mills
- Plastic Products
- Textile
- Cold Storage
- Warehouse

2. Map of City Vehari:



3. Important Places





Minar-e-Pakistan Sculpture - V Chowk Vehari



Birds Sculpture - Bus Stand Vehari



Birds Sculpture - Bus Stand Vehari



Horse Sculpture - GOR Chowk, Vehari

4. Functions of Municipal Committee Vehari

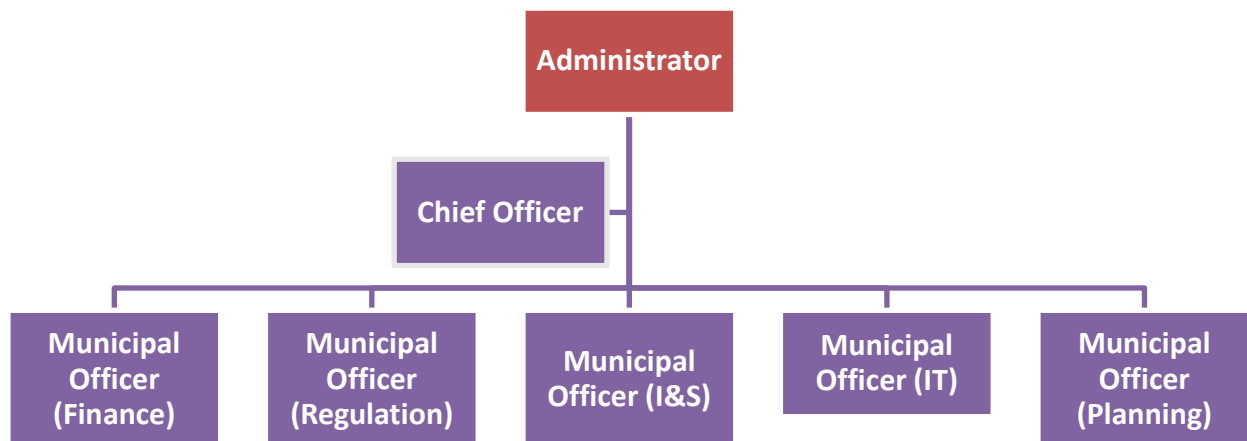
Municipal Committee Vehari is responsible for performing the following functions as per new PLGA 2019:

- a) Economic and value chain development;
- b) Management of primary, elementary and secondary education facilities;
- c) School enrolment and universal education;
- d) Monitoring and supervision of primary health care facilities;
- e) Preventive health and hygiene;
- f) Population welfare including population control;
- g) Solid waste collection and disposal;
- h) Sewerage collection and disposal including water management and treatment;
- i) Building control and land use;
- j) Births, deaths, marriages and divorce registration;
- k) Museums and art galleries;
- l) Open markets;
- m) Livestock and agriculture markets;
- n) Public parking facilities;

- o) City roads and traffic management & Public transport;
- p) Abstraction of water for industrial and commercial purposes;
- q) Emergency planning and relief;
- r) Support to provincial agencies in prevention of crime and maintenance of public order; and
- s) Regulatory enforcement in the functions
- t) Establishment and management of pre-schools & Libraries;
- u) Drinking water supply;
- v) Burials, cremations etc.;
- w) Public conveniences;
- x) Children's services & Community safety;
- y) Arts and recreation & Public fairs and ceremonies & Sports
- z) Environmental health, awareness and services;
- aa) Parks and landscape development;
- bb) Slaughtering of animals;
- cc) Street lights; and Sign boards and street advertisements.

5. Human Resource at MC:

5.1. Municipal Committee Organogram



5.2. Administrative Setup

ADC(R)/Administrator

Mr. Tayyab Khan
067-3361308



Chief Officer

Ali Ahmed Sabir
Ph. No.0304-6284445



Municipal Officer (Regulation)

Ali Ahmed Sabir (Additional Charge)
Ph. No. 0304-6284445



Municipal Officer (Finance)

Irfan Ali
Ph. No. 0304-7858081



Municipal Officer (Infrastructure & Services)

Badar Majeed
Ph. No.0300-9636323



Municipal Officer (Planning)

Fozia Aslam
Ph. No 0333-3320659



5.3. Human resource Available at MC

Vacancy Analysis-Section Wise			
Section	Sanctioned	Filled	Vacant
Chairman/ Vice Chairman	5	2	3
Chief Officer	17	14	3
Municipal Officer (F)	18	16	2
Municipal Officer (R)	17	13	4
Municipal Officer (P)	10	5	5
Municipal Officer (I)	45	18	27
Municipal Officer (S)	355	279	76
Total	467	347	120

MC schedule of establishment is attached as Annex – A

6. Covid – 19 (Response & Resilience)

As early as late 2019, MC management was aware of and beginning to prepare for COVID-19. Administratively, the management began preparing of pandemic plans and connected with other community stakeholders. This helped the city be prepared when it started seeing cases in Vehari. As the COVID-19 situation continued to evolve, the city of Vehari took precautionary measures to protect both staff and the community against the spread of Coronavirus. In response to the increasing levels of response required to follow the recommendations of health professionals. The city of Vehari activated and mobilized its emergency team to curb the pandemic and to avoid as many people from the grip of this disease. By taking emergency measures, the city was able to nimbly respond to the constantly changing environment that COVID-19 presented.

Throughout the pandemic, the city has had three main goals:

- To implement the Standards Operating Procedures (SOPs), protocols and decisions taken by the National Command and Operation Centre (NCOC), Government of Pakistan
- To protect the health and safety of staff throughout the duration of the Pandemic;
- To protect the health and safety of the residents by taking precautionary measures;
- To ensure the provision of critical services to the residents, health care facilities, and businesses.
- To create awareness campaigns and messages to sensitize people, residents and other stakeholders time to time.

City Administration hosted weekly group meetings with the hospital, Augustana, senior's care providers, and school board officials in order to pool information and share what the municipality was doing. Keeping the public updated through social media, print media and motivational materials was a top priority.



7. Anti-Dengue Activities

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



8. Khidmat Apki Dehleez Per

On the directions of Chief Minister Punjab, Sardar Usman Buzdar, 'Khidmat Apki Dehleez per' program was launched in the Vehari City. The basic purpose of the program was to revive government machinery for effective delivery of services. Municipal Committee Vehari were also given specific tasks in accordance with the needs of the public to ensure the effectiveness of service delivery mechanisms. The program was truly beneficial for the masses. Weekly schedule was issued in which the officers of municipal committee monitored the sanitation, sewerage and other matters in their allocated areas. The citizens were asked to identify/ highlight the areas that needs quick attention from Government departments, and Government officials will respond to their issues/suggestions. The activities under "Khidmat Apki Dehleez Par" program had been intensified to clean and beautify government buildings as well as parks, intersections and green belts in all areas of the city. Horticultural development was of great importance and for the purpose, MC Vehari along with other departments in had taken special measures to beautify the City. The Administrator monitored the activities being conducted under the program Apki Dehleez Par to ensure that there was no delay in the resolution of people's problems and all targets were achieved well in time.





9. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous support to MCs' staff for MCs institutional strengthening and capacity building and to enhance performances. Various institutional interventions such as GIS maps, Computerized Financial Management System, Performance Management System, Computerized Complaint Tracking System and MCs' websites has been developed, implemented and make functional in MC. However, MC management and staff are putting its best efforts for accomplishing the heightened scope of work against these interventions to obtain the subsequent Performance Based Grants (PBGs) against related Performance Measures (PMs) under PCP. In this context, to fulfill the MACs and PMs under PCP, the detail of work has been chalked out and mentioned below:

Sr. No.	Interventions	Detail of Work
1	GIS Maps	Updated GIS based maps are available with MCs <ul style="list-style-type: none"> • Base maps, • Municipal Infrastructure maps (water supply, sewerage, solid waste, Road hierarchy & streetlight)
2	Computerized Financial Management System (CFMS)	<ul style="list-style-type: none"> • Budget Entry for the current financial year • Cash book entry for the current financial year <ul style="list-style-type: none"> ▪ Receipts ▪ Expenditures

3	Performance Management System (PMS)	<ul style="list-style-type: none"> • Reports on Performance Indicators to track status of municipal services i.e. water supply, sanitation and streetlights: • Expenditures details on various municipal services i.e. water supply, solid waste, street lights as per information provided by MCs • Customized reporting as per requirement
4	Computerized Complaint Tracking System (CCTS)	<ul style="list-style-type: none"> • Registration of complaints in the web based software • Sector wise (Water Supply, Solid Waste, Street Light, Sewerage System etc.) reports • Different analyses of resolved & unresolved complaints • Information pertaining complaint registration and resolution time
5	MC Websites	<p>Update the links on MC website on regular/ need basis</p> <ul style="list-style-type: none"> • News & Event • Notice & Tenders • Administrative setup (Name of officer, date of joining, qualification, total service, contact No) • Budget • Incumbency • Other website links

Actions accomplished for implementation of the interventions

- A. MCs designated the officials to manage the interventions
- B. Refresher Trainings.
- C. Continuous follow-up by PMDFC
- D. MCs managed requisite hardware
- E. MC management were sensitized to review systems generated reports on regular basis.





10. Annual Budget:

10.1. Expenditures Incurred on Major Municipal Services

12/22/22, 2:12 PM

eLGCDD | Dashboard



Municipal Committee Vehari

Annual Budget Statement (ABS)

Form ABS

[See Rule 2 (1) © & 35 (4)(B)]

(Year 2022 - 2023)

Print Date: December 22, 2022

Description	Estimated 2022-2023
Opening Balance	1,205,346,800
Receipt	627,674,500
Current / Non Development Expenditure	580,605,702
Development Expenditure	1,210,286,985
Total Expense	1,790,892,687
Closing Balance As On June 30th	42,128,613

Accounts Officer

11. Development Projects

Infrastructure Projects Being Carried Out under Punjab Cities Program

Sr. #	Project Name	Project Detail		Duration (Months)	Project Cost (Million Rs.)
1	Improvement of solid waste management in Vehari city (Group-A) Direct Purchase	Chassis Turbo (Euro-II)	4	08	59.277
		Turbo Intercooler(Euro-II)	1		
		Chassis Mini Tipper	3		
		Front blade tractor MF-385 (85 HP)4WD i/c Front Blade	2		
		Front and Loader MF-385 (85 HP) 4WD i/c Front End Loader	3		
		Loading rickshaw 200cc with Hydraulic unloading complete	10		
2	Improvement of solid waste management in Vehari city (Group-B) Super structure of the Vehicles	Garbage compactor 8 cubic meter capacity	3	08	59.923
		Mini tipper 1.0 cubic meter	3		
		Water Truck Spray System	1		
		Dump truck 10 cubic meter	1		
		Garbage container 0.8 Cubic meters capacity	228		
		Hand Carts Waste Tipping Trolley	150		
		Hand Cart Conventional	8		
		Garbage container 5 cubic meters capacity	15		
3	Improvement of solid waste management in Vehari city (Group-C) Hiring of HR	Three Year HR cost for operation of Solid Waste Machinery (Helpers and Drivers)		03 Years	27.792
4	Improvement of solid waste management in Vehari city (Group-D) Monitoring	Cost of purchase and installation of the systems i/c establishing of control system (Core i7 8th Generation processor, Intel series chipset Q370 , 16	13	08	1.800

	and Vehicle Tracking System	GB RAM- DDR4,1 TB Hard Disc and 4K 55" LED VDU			
		Annual Services charges			
		Service charges per annum = Rs 10,000			
		Service charges for 3 years = Rs 30,000			
5	Improvement And Rehabilitation Of Jinnah Road, Zoo Road And Gol Chowk In Vehari City			08	150.923
6	Improvement And Rehabilitation Of Muhammadi Bakery Road In Vehari City			08	60.430
7	Improvement And Rehabilitation Of Sharqi Colony Road And Seed Farm Road In Vehari City			08	131.437
8	Improvement And Rehabilitation From Railway Crossing To Canal Road And Club Road To Chungi No.6 & People Colony Road In Vehari City			08	158.728

The detail of development projects other than PCP are given as Annex - B

12. Municipal Services Delivery Detail

12.1. Water supply system

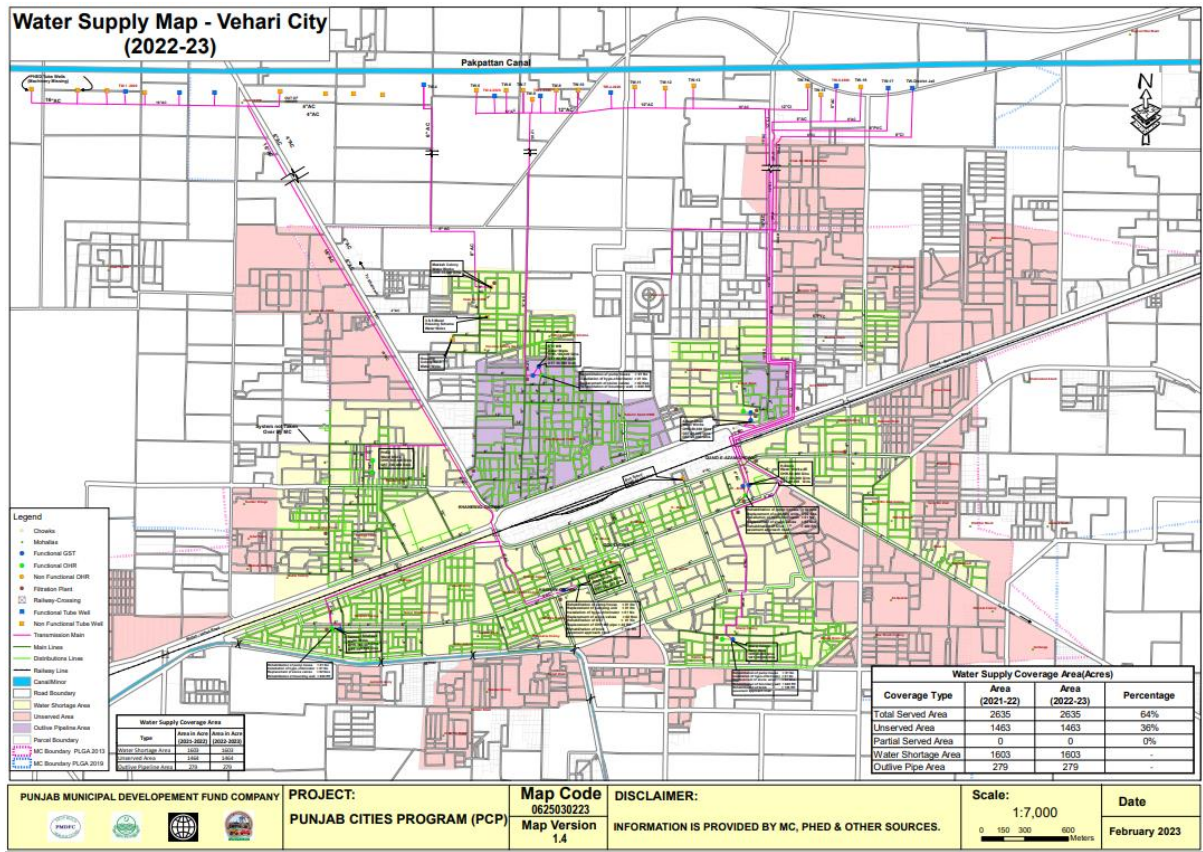
12.1.1. Water supply hours

On an average MC is supplying 02 hours of water to households daily as per given schedule

Water supplied hours				
Early Morning	Morning	Midday	Evening	Total
0.5	0.5	0.5	0.5	2.0

12.1.2. Total coverage of the city

The total area coverage of water supply in the city is 57% out of which 6% area falls under water shortage and 13% under the water contamination. Rest of 43% area is un-served. The detail of water connections and percent connected are given as under;



No. of connections				Fully Served Area
Domestic	Commercial	Industrial	Total	
5897	48	0	5950	57 %

The water supply hours are very short and the water shortage prevails at remote ends of the distribution system because of unequal distribution of water in the absence of consumer metering.

12.1.3. Tariff Structure

The consumer's connections are not metered and hence water. The water rates are given below;

Tariff Rates per month		
Domestic	Com.	Ind.
Rs. 100	Rs. 200	2000

12.1.4. Water filtration plants:

Total 11 filtration plants are being maintained by MC in the city to supply potable water to the inhabitants. All are working in good condition and no need for repair of its component to supply potable water to the inhabitants of the city.

12.1.5. The water quality & causes of shortage of water

Deep tube wells have been installed along the Pakpattan Canal which has been remodeled by reducing its discharge. As such very little seepage from the canal is

intercepted by these tube wells and hence the quality of these tube wells has deteriorated. The tube wells are pumping into six intermediate pumping stations in the city and water has varying TDS value from 305 ppm to 1045 ppm.

The source at Pakpattan Canal cannot afford installation of additional tube wells and some other fresh water aquifer around the city will have to be tapped to supply fresh water to the city residents. To fight the water shortage on urgency basis replacement and repair of tube well is required.

Main and the only reason for water shortage is the scarcity of fresh water in and around the city. Sub soil water in the city is brackish and unfit for human consumption and hence water has to be imported in the city from some fresh water zone. Unless a comprehensive scheme for tapping the fresh water is planned and launched, the water shortage cannot be addressed

Lot of water wastage is occurring in the water supply system in below given ways;

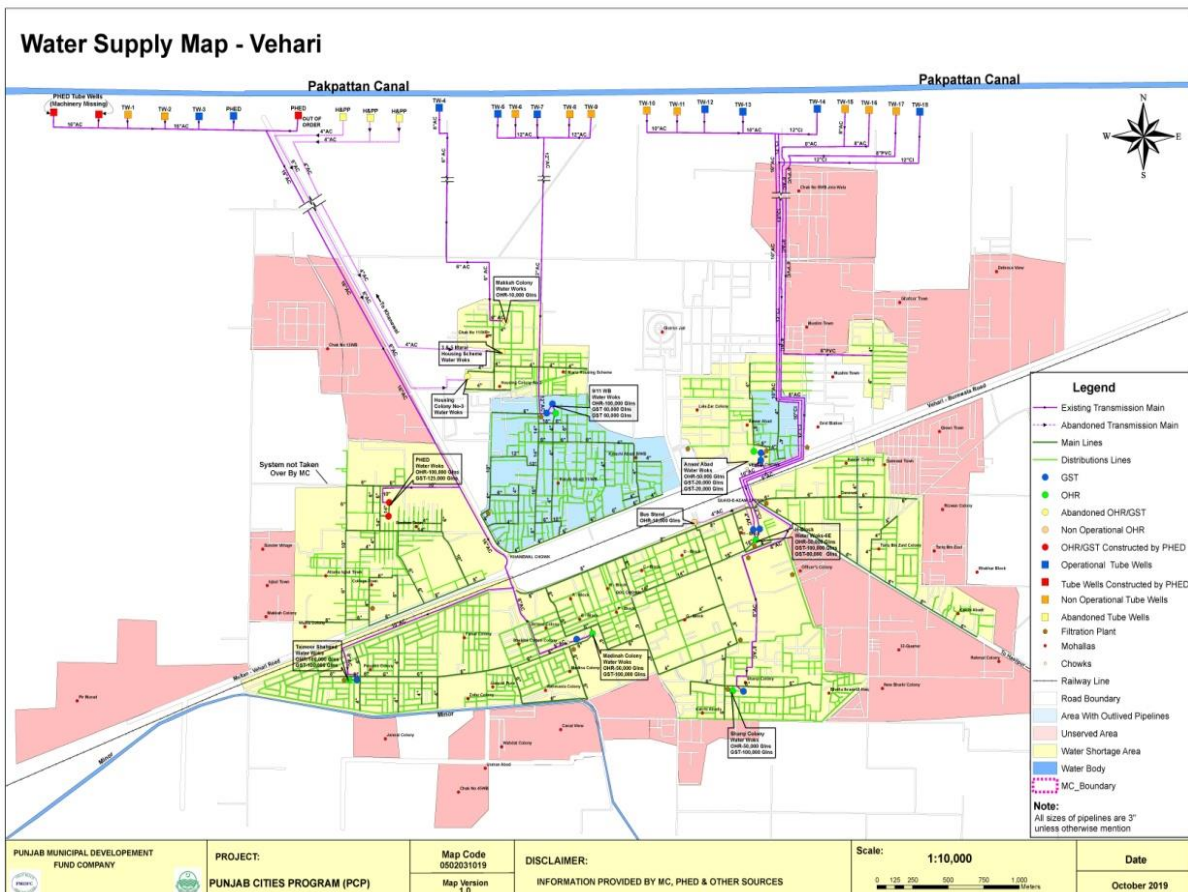
- a) Some consumer connections have no taps.
- b) Some consumers keep the taps open in all water supply hours although they do not need water.
- c) Most of the overhead tanks of the consumers have no float valve and when their tank is full, the water flows down to the drains continuously during the supply hours.

The water wastage requires excessive water production and high electricity consumption. It is exerting a large pressure on the municipal budget. Large savings in the electricity bills and ultimately the O&M cost, can be affected by reducing the water wastage at the consumer ends. It will save lot of water and water shortage can be addressed by conservation of water being wasted at present. The best and efficient way to save water and reduce O&M cost is the consumer metering.

12.1.6. Man power deployment

Slot	Sanctioned strength	Existing strength	Vacant post	Manpower on daily wages	Total man power deployed	Additional MC demand
Tube-well	31	23	8	0	23	40
Chowkidars	3	2	1	0	2	10
Electricians	0	0	0	0	0	5
Plumbers	1	0	1	0	0	10
Plumber helpers	0	0	0	0	0	5
Fitter Quli	3	3	0	0	3	10
Baidar	6	5	1	0	5	10
Water Superintendent	1	1	0	0	1	1
Total	45	34	11	0	34	91

The vacant positions of the field staff need to be filled for satisfactory service delivery.



12.2. Solid Waste Management

12.2.1. Solid waste Generation & Disposal

The solid waste management efficiency along with present dumping sites is given below;

Total waste generated	76 Tons
Waste disposal	48 Tons
% age efficiency	62%

12.2.2. Equipment & Machinery

Under mentioned collection and transportation machinery is available with MC to handle the solid waste.

S.N	Equipment/machinery	Total available Nos.	Working	Requiring repair (Nos)
1	Tractor trolleys	3	3	-
2	Arm roll truck	1	1	-
3	5.0 m3 containers	7	7	-
4	Garbage dumpers	5	5	2
5	Front blade tractors	2	2	-
6	Front end loaders	3	3	-
7	Water bouzers	2	2	-

9	Mechanical sweepers	1	1	-
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The existing machinery is neither sufficient nor cost effective and efficient giving rise to low efficiency of collection and disposal of the waste and as a result of that MC is facing higher waste management cost as well as complaints regarding the insanitary conditions in the city. Efficient and cost effective machinery is needed to increase the efficiency of collection and transportation for improving the sanitary conditions and lowering down the operational and maintenance costs.

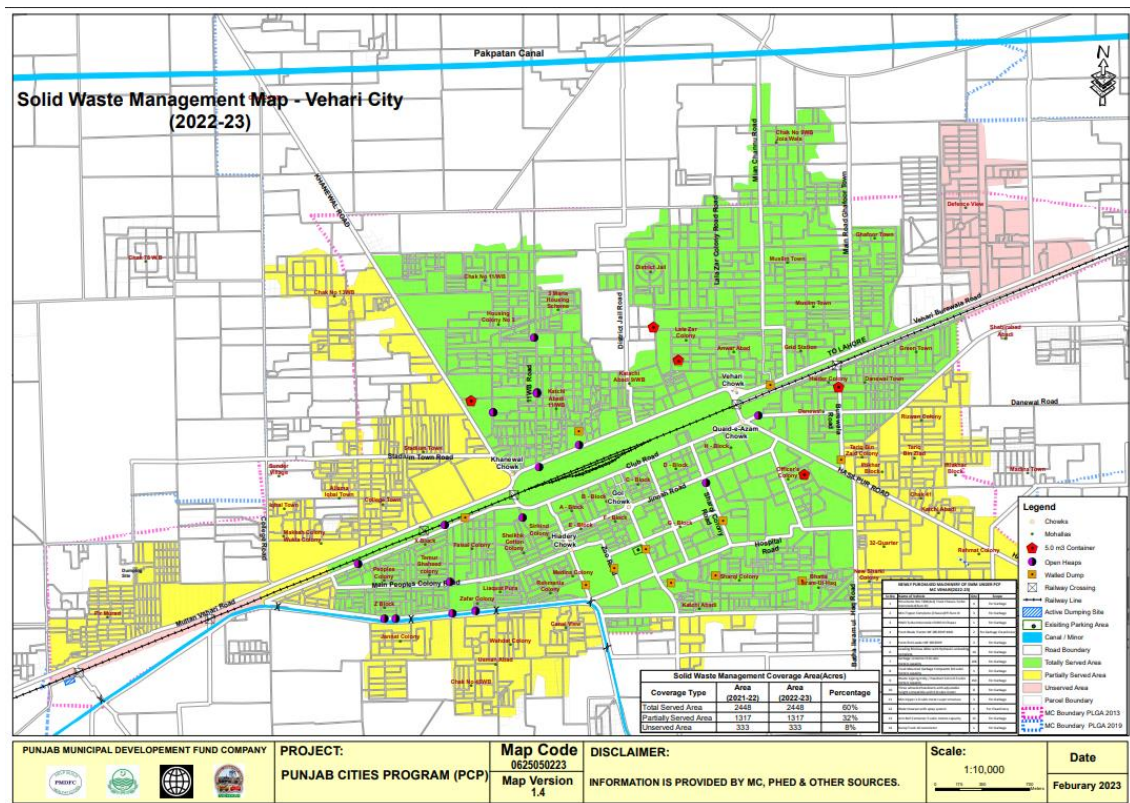
12.2.3. Manpower Deployed

The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards. Additional manpower required by the MC is also given here. Actual requirement will be identified after detail design and implementation of the project.

Slot	Sanctioned strength	Existing strength	Vacant posts	Manpower on daily wages	Total manpower deployed	Additional MC demand
Sanitary workers	198	146	52	27	173	150
Vehicle drivers	18	3	15	0	3	5
Supervisors	7	2	5	0	2	10
Sanitary	0	0	0	0	0	5
Clerk	1	0	1	0	0	4
Other	0	0	0	0	0	0
Total	224	151	73	27	183	174

12.2.4. Coverage Detail

The entire city is not served with solid waste collection and disposal. 35% area of the city is fully served, 40% is partially served and 25% is un-served as marked on the map. In partially served areas service is rendered intermittently depending upon availability of manpower and transportation machinery. The detail of these areas is given below.



- Vehari City is divided into 10 Circles.
 - 10 Supervisor are responsible to clean the city on daily basis.
 - 40 collection points are cleaned on daily basis with help of 2 trucks.
- Stray dogs are killed regularly to control Rabies

a) Partially served areas

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

1	BhattaI kramul Haq	2	New Sharqi Colony	3	32-Quarter
4	Rehmat Colony	5	Kachi Abadi	6	Iftikhar Block
7	Tariq Bin Zaid	8	Officers Colony	9	Danewal Town
10	Green Town	11	Anwar Abad	12	Lalazar Colony
13	3-Marla Scheme	14	Housing Scheme No.3	15	Chak No. 11/W.B
16	Stadium town	17	College Town	18	Allama Iqbal Town
19	Wukla Colony	20	Gulberg	21	Madina town
22	Makkah colony	23	Sunder village	24	Chak no 13 WB

a) Unserved areas

Under mentioned areas are still un-served;

1	Defence View Society	2	Ghafoor Town	3	Muslim Town
---	----------------------	---	--------------	---	-------------

4	Grid station	5	PirMurad Colony	6	Chak No. 9/W.B
7	Wahadat colony	8	Usmanabad	9	Peoples Colony (partly)
10	Chak No. 39/W.B	11	Canal View	12	Jannat Colony
13	Chak no 45 W.B	14	Madina town	15	Shabirabad

12.2.5. Landfill development

Approximate area of 10 acres will be required for the next 10 years for construction of landfills for safe and sanitary disposal of the solid waste of the city. Presently the waste is being dumped in 9-11/W.B, Khanewal road & Kachi Abadi 9-11/W.B. MC is trying to procure 10 Acres land in surroundings of Vehari city for landfill. The suitability of the landfill site will be determined after detailed surveys and design of the project by catering the requirement of the environmental standards in vogue in Punjab.

12.2.6. Vehicle parking Area:

MC has small but covered built-up parking area at present and the vehicles are parked in this area. It is located in G-Block and has an area of approximately 0.5 Acre. This space is required to be converted in to proper parking area by construction of parking sheds, vehicles washing and service arrangements, small office and other allied facilities.

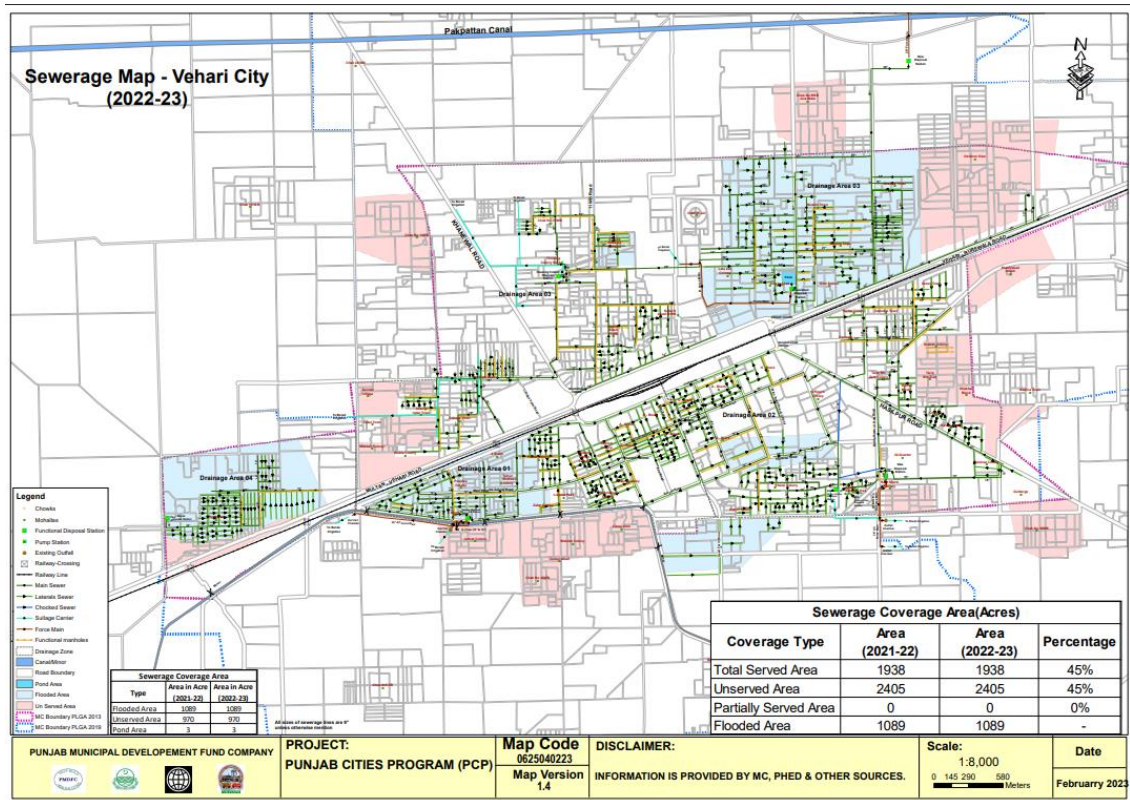
12.2.7. Levying of sanitation fees

No sanitation fee has been levied by MC and the entire expenditure given below is being met from MC's own resources and the PFC share being given by Provincial government.

12.3. Sewerage

12.3.1. Coverage

The city has 70% coverage of sewerage system but only the main and branch sewers have been laid and the lateral sewers have been provided in small area of the city.



12.3.2. Existing pumping / disposal stations

The detail of each pumping station already working in the city is given below;

Location	Nos of collect. tanks	Nos of pumps	Discharge each (cusecs)	Total discharge (cusecs)	Motor BHP	working status	Force main/S. Carrier			Ultimate disposal
							Size	Length	Condition	
Anwar abad	1	1	1.0	1.0	20	working	9" dia	1.5km	Good	Broad irrigation
Bhatta IkramulHaq (main)	2	3	2.0	6.0	40	01 No working	12" RCC pipe & SC	1.0 km	poor	Do
Bhatta IkramulHaq mini	1	1	1.0	1.0	20	working	6" dia	0.18km	Good	Do
Tamoor Shaheed Colony	3	4	4.0	16.0	50,50,60,60	working	10', 12" & 24" dia	2.0 km	Good	Do
Housing Colony	2	4	5.0	20.0	60	2 Nos. working	Sullage carrier	2.62km	Fair	Do
32 Quarter	2	3	4.0	12.0	50	working	16" & 36"	2km	Poor	Do
Peer Murad	1	2	1.0 0.5	1.5	20 10	01 No working	Sullage carrier	100 ft	good	Do
New disposal station	2	5	5.0	25	60	Working	28" dia	500 ft	good	Do

12.3.3. Sucker & jetting machines

01 No sucker and 01 No jetting machines are being used by MC to remove blockades and cleaning of sewers. The sucker and jetting machines are quite old and require repairs along with supply of required pressure pipe for jetting machine.

12.3.4. Man power deployed

The manpower deployed presently for the operation & maintenance of the system is given below against the total regular strength of 27 persons.

Pump operators	2
Baidars	0
Supervisors	2
Sewer men	23
Total	27

MC is demanding additional manpower because of increase in population as they are serving those areas in the city which are not included within the municipal boundary.

12.3.5. Tariff structure

All the sewer connections are not being charged. Only 6000 Nos. connections are being charged at the rate of Rs 240 per annum.

The service charges levied for the liquid waste management are very nominal and the collection of the revenue is not giving any attention neither by the key officers nor by the public representatives

12.3.6. Drainage zones

The city has been divided in 4 zones with respect of the waste water drainage. Each zone with its coverage is described below;

a) Zone-1

This zone comprises of the areas lying in the south of the railway track. Two trunk sewers of 21" dia and 27" dia collect the waste water from these areas and discharge in Taimoor Shaheed disposal works. All branch and lateral sewers in mohallahs of Peoples Colony, Zafar Colony, Liaqatpura, Faisal Colony, Rehmania Colony, Madina Colony, Sheikh Cotton Colony, Sirhind Colony, A,B,E & F blocks have been connected to these outfall sewers. Waste water from Taimoor Shaheed disposal station is disposed-off for broad irrigation into an outfall sump through two DI force mains of 10" and 12" diameter.

PHED has laid a new force main of 24" dia AC pipe and the water is now being dispose-off in two separate outfall sumps through three force mains.

b) Zone-2

This zone comprises of areas lying in the south of the railway track and is drained off into 32-Quarter and Bhatta Ikramul Haq disposal works. The disposal works Bhatta Ikramul Haq is quite old and collecting waste water by 24" & 18" dia. trunk sewers. The waste water is being disposed-off for broad irrigation through 16" RCC pipe and finally by sullage carrier. The disposal works 32-Quarter is collecting waste water by 33" & 36" dia. trunk sewers. The waste water is being disposed-off for broad irrigation through existing 16" dia AC force main and recently laid 36" dia AC force main. The areas named as C, D, G, H blocks, Officers Colony, DHQ Hospital, Sharqi Colony, New Sharqi Colony, Bhatta Ikramul Haq, 32-Quarter, Rehamtabad, Kachiabadi, Tariq Bin Zaid Colony, Haider Colony and Danewal Town are connected with Drainage area-2.

c) Zone-3

This zone of comprising of three disposal works as given below;

1) Disposal work Housing Colony

This areas is lying in the North of the railway track and is drained off into Housing Colony disposal works which is discharging waste water for broad irrigation through sullage carrier along the Khanewal road.

2) Anwarabad Disposal station

Another small disposal station is working in Anwarabad which is only draining a pond and disposing-off water in fields for broad irrigation. This is not connected with any sewerage system.

3) New disposal station

PHED Vehari has constructed a disposal station in the northern area with outfall sewer of 36" dia and 28" force main. This disposal works has been constructed to remove the waste water flooding in the eastern areas of the existing housing colony disposal works system for which new sewers have been laid to take of the load from that system. Some existing sewers have also been connected with newly laid sewers and the system is being operated for last so many month.

Both the disposal works in this zone are serving the areas of Ghafoor Colony, Muslim Town, Anwar abad, LalaZar Colony, 3-Marla Scheme, Housing Scheme, Chak 11/W.B, KachiAbadi, Iqbal town, College town, Stadium town and Wukla Colony.

d) Zone-4

This zone comprises of areas of Peer Murad Colony lying in the North of the railway track at western side of the city and is drained-off into Peer Murad disposal works through a trunk sewer of 36" dia. The waste water is being disposed-off for broad irrigation through sullage carrier.

12.3.7. Sewer lengths

The approximate length of old sewers is given below;

Sewer dia. (inch)	9	12	15	18	21	24	27	Total length in Km
Length in Km	20	8.0	3.0	4.0	2.0	4.0	2.0	
Sewer dia. (inch)	30	33	36					47.5 Km
Length in Km	2.0	1.5	1.0					

12.4. Streetlight

MC Vehari has street lights on major roads and Mohallahs

12.4.1. Streetlights on Major roads:

Some roads in the city have been provided with street light. The detail of these installations is given below;

S.N.	Name of Road/Street	From To	No. of Lights	Installed/ not installed
1	Ludden Road	Quaid e Azam Chowk to Bhatta Shadi	48	Installed
2	Multan Road	Khanewal Chowk to Peer Murad Road	50	Not installed
3	Purana Lorry Adda Road	Khanewal Chowk to V-Chowk	88	Installed
4	Burewala Road	V Chowk to new Sabzi Mandi	90	Installed
5	Jinnah Road	DPO House to Fire Brigade	24	Not installed
6	Club Road	Quaid-e-Azam Chowk to Masjid Bagh	56	Not installed

12.4.2. Ward wise detail of existing streetlights

Energy saver bulbs are being used instead of LED lamps which are fulfilling the requirements in different Mohallas.

Ward No	Area	Type of light		Total	Operational Status	Pole type used
		LED Bulb (30 Watt)	LED 12,20,24 Watt			
1	Chak No/11, Girls School Makkah Town	5	12	17	8	WAPDA pole
2	Qari Latif wala Mohala, Muhammadi Baikri	15	35	50	27	WAPDA pole
3	Katholik church road	12	20	32	12	WAPDA pole
4	Baba Pan Shop, Mohallah Shamsh Masjid	18	30	48	24	WAPDA pole
5	Mohallah Rana Shah Muhammad, old Lorri Adda	23	55	78	37	WAPDA pole
6	Madina Hospital Road, Changer Mohallah, Ouncha	10	30	40	16	WAPDA pole
7	Basti Khjoor wali, Masjid Zaki Shaha	22	38	60	35	WAPDA pole
8	Androon Kachari Road, lalazar colony	11	20	31	15	WAPDA pole
9	Anwar abad, Muslim Town	22	34	56	27	WAPDA pole
10	Rizwan Colony, Tariq bin zyad Colony, Daniwal	50	146	196	89	WAPDA pole

11	Rehamat Colony, Bhatta Shadi Khan	110	138	248	115	WAPDA pole
12	Bhattal kramulhaq, H block	23	64	87	45	WAPDA pole
13	Masani Bagh, Sharqi Colony	112	134	246	101	WAPDA pole
14	D Block, G Block	120	180	300	158	WAPDA pole
15	A Block, B Block, C Block	12	47	59	32	WAPDA pole
16	E Block, Madina Colony	130	164	294	179	WAPDA pole
17	Liaqat Pura	21	127	148	94	WAPDA pole
18	Chamara Mandi, Sheikh Cotton Colony, Faisal Colony	25	65	90	42	WAPDA pole
19	X Block	28	70	98	47	WAPDA pole
20	Zafar Colony, Y Block	22	35	57	33	WAPDA pole
21	Z Block, W Block	23	94	117	59	WAPDA pole
22	V Block, U Block	25	50	75	32	WAPDA pole
23	Peer Murad Colony	5	7	12	3	WAPDA pole
24	Iqbal Town, College Town	25	45	70	24	WAPDA pole
	Total	869	1640	2509	1254	

13. Complaint Management

Municipal Committee Vehari has established a centralized complaint cell for complaints registration, its tracking and resolution. The primary objective of establishing complaint cell was to enhance MC's efficiency in addressing citizens' and building confidence of citizens.

The complaint cell has been provided with telephone line to facilitate the complaint registration over the phone without walking in to the office. Every complaint, whether received in writing or verbally, is recorded in the software by a designated complaint cell in charge. Each recorded complaint generates a unique number already printed on the complaint slip. The complainant also receives the complaint number for the follow up, if required. Once the complaint is resolved by the relevant staff, he returns his part of the complaint slip to the complaint cell with his remarks and the complaint cell in charge updates the status of complaint in the software accordingly. The complainant may inquire the status of his complaint at any time just by calling the complaint registration office with reference to his complaint number. This process ensures the registration and tracking of all the complaints, thus keeping MC staff accountable to the MC management as well as the citizens.

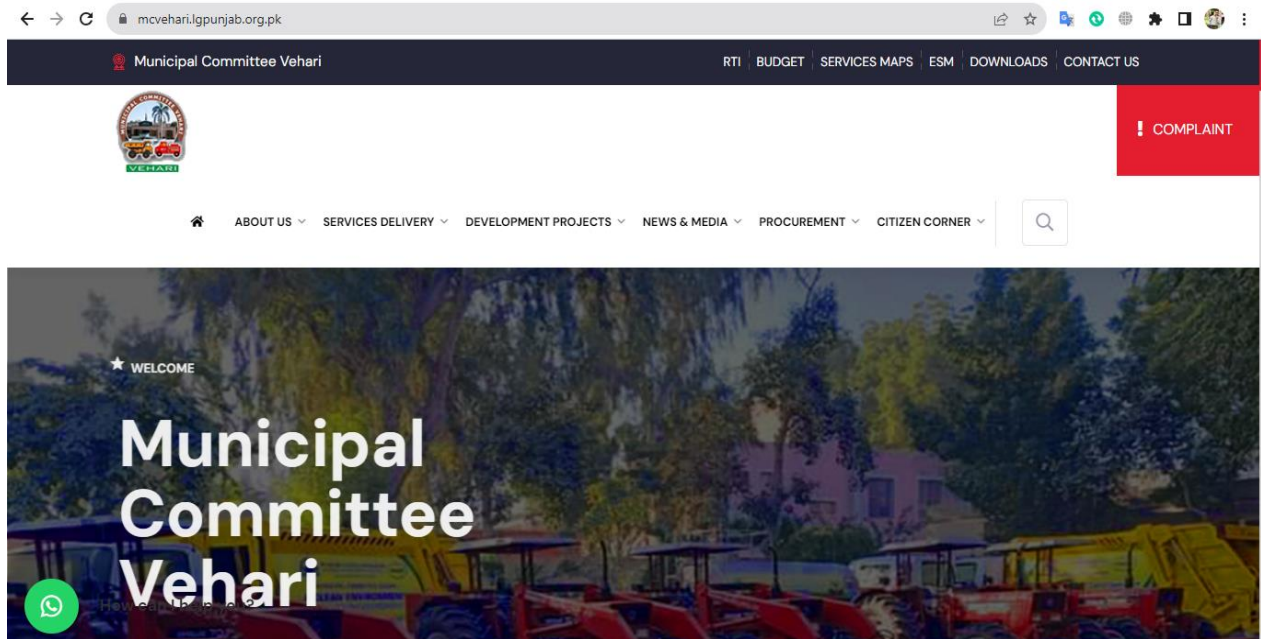
Complaints: Received Summary Year – 2022-23	
Sector	Complaints
Water Supply	3%
Sewerage and Drainage	81%
Streetlight	17%
Solid waste	15%
Percentage Resolved	96%



14.MC Website

(www.mcvehari.lgpunjab.org.pk)

Municipal Committee Vehari has also developed its website for dissemination of information for general public. The information contain all major categories of information for citizen's interest like information about the officers with their telephone numbers, budget detail, Development projects, news and events



15.MC Response to the Requests of Citizens under RTI Act 2013

No request received from any citizen during the current year

**SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS
(2022-23)**

MC Section	No. of Requests Received	No. of Requests Attended	Average No. of Days/ Time span to Attend Request	No. of Requests Refused/ Not Fit for Sharing Information	No. of Requests Forwarded to Other Departments for Seeking Information	Total No. of Requests In Progress	Total No. of Requests Pending	Citizen's Satisfaction Feedback	Remarks
Chief Officer	x	x	x	x	x	x	x	x	x
MO(I&S)	x	x	x	x	x	x	x	x	x
MO (F)	x	x	x	x	x	x	x	x	x
MO (P)	3	3	x	03	0	0	0	Satisfactory	x
MO (R)	x	x	x	x	x	x	x	x	x
Total	x	x	x	x	x	x	x	x	x

Human Resource Detail

Sr.No	Designation	BPS	Strength as per Approved SOE
Chairman /Vice Chairman			
1	Chairman	fixed	1
2	Junior Clerk/Telephone Operator	BS-11	1
3	NaibQasid	BS-01	1
4	Vice Chairman	fixed	1
5	NaibQasid	BS-01	1
Total			5
Chief Officer			
6	Chief Officer	BS-18	1
7	Office Superintendent	BS-17	1
8	Junior Clerk	BS-11	1
9	Senior Clerk (Record Keeper)	BS-14	1
10	Senior Clerk (Agenda)	BS-14	1
11	Computer Operator	BS-12	1
12	English Typist	BS-05	1
13	Patwari	Part Time	1
14	Driver	BS-05	1
15	NaibQasid	BS-01	6
16	Baildar	BS-01	1
17	Chowkidar	BS-01	1
Total			17
Municipal Officer Planning			
18	Municipal Officer (Planning)	BS-17	1
19	Assistant Architect	BS-17	1
20	Assistant (Head Clerk)	BS-16	1
21	Building Inspector	BS-14	1
22	Sub Engineer	BS-11	1
23	Draftsman	BS-12	1
24	Junior Clerk	BS-11	2
25	NaibQasid	BS-02	1
26	Driver	BS-05	1
Total			10
Municipal Officer Finance			
27	Municipal Officer (Finance)	BS-17	1
28	Accountant	BS-14	1
29	Senior Clerk/Accounts Assistant	BS-14	1
30	Accounts Clerk	BS-15	1
31	Senior Clerk(Pension)	BS-14	1
32	NaibQasid	BS-01	2
Total			7
Revenue Branch			
33	Assistant (Tax Superintendent)	BS-14	1
34	Senior Clerk	BS-14	1
35	Senior Clerk (Tax Inspector)	BS-14	2
36	Junior Clerk	BS-11	3
37	Junior Clerk (Tax)	BS-11	1

Sr.No	Designation	BPS	Strength as per Approved SOE
38	Junior Clerk (Water Rate)	BS-05	2
39	NaibQasid	BS-01	1
Total			11
Municipal Officer Regulation			
40	Municipal Officer (Regulation)	BS-17	1
41	Assistant (Head Clerk)	BS-16	1
42	Junior Clerk	BS-11	2
43	Driver	BS-05	1
44	NaibQasid	BS-01	5
45	Baildar	BS-01	1
Total			11
KatchiAbadi			
46	Assistant (Head Clerk)	BS-16	1
47	Senior Clerk	BS-14	1
48	Junior Clerk	BS-11	1
49	NaibQasid	BS-01	1
Total			4
Law Branch			
50	Legal Advisor	Part Time	1
51	Assistant (Perokar)	BS-14	1
Total			2
Municipal Officer Infrastructure			
52	Municipal Officer Infrastructure	BS-17	1
53	Sub Engineer	BS-11	3
54	Assistant (Head Clerk)	BS-16	1
55	Junior Clerk	BS-11	2
56	Driver	BS-05	1
57	Driver (Road Roller)	BS-05	1
58	Work Mistry	BS-03	1
59	NaibQasid	BS-01	2
Total			12
TRANSPORT TERMINAL			
60	Assistant (Adda Incharge)	BS-14	1
61	Junior Clerk (Time Keeper)	BS-05	1
62	Naib Qasid	BS-01	1
Total			3
PARKS & GARDENS			
63	Assistant Floricultural Supervisor	BS-05	1
64	Baildar	BS-01	27
65	Chowkidar	BS-01	2
Total			30
Municipal Officer Services			
66	Municipal Officer Services	BS-17	1
67	Assistant (Incharge Sanitation)	BS-14	1
68	Senior Clerk (NaibIncharge Sanitation)	BS-14	1
69	Junior Clerk	BS-11	1
70	NaibQasid	BS-01	1
71	Driver	BS-05	18

Sr.No	Designation	BPS	Strength as per Approved SOE
72	Sanitary Supervisor	BS-05	7
73	De-Watering Operator	BS-02	1
74	Plague Quli	BS-01	1
75	Cleaner	BS-01	1
76	Sanitary Worker	BS-01	198
77	Water Carrier	BS-01	16
78	Sewer men	BS-01	16
Total			263
<u>Slaughterhouse</u>			
79	Superintendent Slaughterhouse	Part Time	1
80	Chowkidar	BS-01	1
81	Water Carrier	BS-01	1
Total			3
<u>FIRE BRIGADE</u>			
82	Assistant Superintendent Fire Brigade	BS-12	1
83	In-charge Fire Station	BS-10	1
84	Head Fire man	BS-08	3
85	Fire man	BS-05	12
86	Driver	BS-07	6
Total			23
<u>LIGHT BRANCH</u>			
87	Light Superintendent	BS-17	1
88	Electrician	BS-07	1
89	Electric Quli	BS-01	1
Total			3
<u>WATER WORKS BRANCH</u>			
90	Water Works Superintendent	BS-17	1
91	Plumber	BS-05	1
92	Tube Well Operator	BS-05	15
93	Tube Well Operator cum Chowkidar	BS-03	16
94	Fitter Quli	BS-01	3
95	Baildar	BS-01	6
96	Chowkidar	BS-01	3
Total			45
<u>DISPOSAL WORKS BRANCH</u>			
97	Disposal Operator	BS-05	1
98	Disposal Operator	BS-03	9
99	Chowkidar	BS-01	1
Total			11
<u>Library Branch</u>			
100	Librarian	BS-17	1
101	Head Clerk	BS-16	1
102	Junior Clerk	BS-11	2
103	NaibQasid	BS-01	2
104	Chowkidar	BS-01	1
Total			7
G. Total			467

MC Vehari - List of Approved Projects 2022-23

Sr. No	Name of Project	Gestation Period	Approved Cost (PKR)	Status	Physical Progress (%)	Remarks
Year 2022-23						
ADP Schemes						
1.	Rehabilitation of Metalled Road, Patch Work, Re-Soling, Tuff Paver, Gully Gratings, Repair of Damaged Sewerage line (Upto 50 Rft) Muharram Routs etc. City Vehari	04-08-2022 to 16-08-2022	21,99,500	Completed	100%	
2.	Desilting of sewerage lines different dia and construction screening chambers Jurisdiction of MC Vehari	01-10-2022	8,00,000	Not Started	0 %	
3.	Repair of Damaged Sewerage lines different dia City Vehari	01-10-2022	15,00,000	Work In Progress	40%	
4.	Supply of Manhole Covers, C.I Frame and RPC Base Rings i/c covers MC Vehari.	02-12-2022	27,96,000	Work In Progress	60%	
5.	Construction of sullage carrier Disposal Works 9-11/WB Vehari		14,90,000	Completed	100%	
PCP Schemes						
6.	Provision of machinery & equipment for Improvement of solid waste management in Vehari city under PCP		14,87,92,257	Completed	100%	
7.	Improvement And Rehabilitation Of Jinnah Road, Zoo Road And Gol Chowk In Vehari City	17-06-2023	150.923 (Million)	Work In Progress	20%	

Sr. No	Name of Project	Gestation Period	Approved Cost (PKR)	Status	Physical Progress (%)	Remarks
8.	Improvement And Rehabilitation Of Muhammadi Bakery Road In Vehari City	17-06-2023	60.430 (Million)	Work In Progress	30%	
9.	Improvement And Rehabilitation Of Sharqi Colony Road And Seed Farm Road In Vehari City	17-06-2023	131.437 (Million)	Work In Progress	20%	
10.	Improvement And Rehabilitation From Railway Crossing To Canal Road And Club Road To Chungi No.6 & People Colony Road In Vehari City	17-06-2023	158.728 (Million)	Work In Progress	30%	